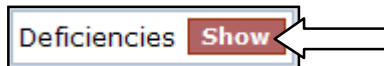


## Enhancements to the Deficiency Response Process

A new feature has been added to provide law firms with a more efficient way to manage and track their responses to claim deficiencies. This new feature is optional and is available for the AWI, B&W, OC/FB, Federal Mogul and USG Trusts.

In order to provide law firms with an efficient way to manage and track deficiency responses, the Deficiency Grid at the top of the claim form has been updated with two new columns: *Responding To* and *Pending*. To view this grid, click on the <Claim Form> button on the claim's general page and at the top of the next page (first page of the claim form), click on the <Show> button next to the **Deficiencies** label.



### Updated Deficiency Grid – Read Only

In the Read Only mode (prior to clicking the edit button), users will only be able to view the Pending column. This column will capture the date the deficiency was responded to once an edit has been made for that deficiency.

Deficiencies <span style="float: right;">Hide</span>			
Save To File < 1 to 3 of 3 >			
Deficiency Code	Description	Source	Pending
128	No Medical Documents Provided	OC	
229	Exposure is all Post 1982	OC	
7208	Litigation Page Failure to Elect Jurisdiction	OC	

### Updated Deficiency Grid – Edit Mode

In the Edit Mode (after clicking the edit button), users will be able to check the “Responding To” box next to the specific deficiency code(s) that they are currently responding to. Only the codes the user selected will display a date after the edits have been submitted.

Deficiencies <span style="float: right;">Hide</span>				
Save To File < 1 to 3 of 3 >				
Deficiency Code	Description	Source	Responding To	Pending
128	No Medical Documents Provided	OC	<input type="checkbox"/>	
229	Exposure is all Post 1982	OC	<input checked="" type="checkbox"/>	
7208	Litigation Page Failure to Elect Jurisdiction	OC	<input checked="" type="checkbox"/>	

**Linked Claims** - If the Deficiency Code the firm is responding to is a common code across multiple linked claims, the “Responding To” and “Pending” dates will be copied across to the linked claims.

**Updated Deficiency Grid –Edited Read Only**

After making edits to the claim, the firm can view the updated Deficiency Grid with the dates the specific deficiencies were responded to. Once the updates to the claim have been reviewed by the Facility, the dates in the Pending field will be removed if the deficiency still applies to the claim.

Deficiencies <span style="float: right;">Hide</span>			
Save To File < 1 to 3 of 3 >			
Deficiency Code	Description	Source	Pending
128	No Medical Documents Provided	OC	
229	Exposure is all Post 1982	OC	3/18/2013
7208	Litigation Page Failure to Elect Jurisdiction	OC	3/18/2013

**Updated Changes Grid – Deficiency Response Tracker**

The updates to the Deficiency Grid as well as the edits to the claim will also appear on the Changes tab. The table labeled “DeficiencyResponseTracker” displays the changes made to the grid. Click on the Identifying Info link in the red font to view the details of the changes.

General Medical Deficiency <b>Changes</b>				
Save To File < 1 to 12 of 12 >				
Version	Table	Identifying Info	Date Changed	Reviewed
9	DeficiencyResponseTracker	<a href="#">Responded To: 229,7208; Source Trust [OC]</a>	3/18/2013	No
9	Exposed	Updated johnson, john , 444990000, 4/2/1938; Source Trust [OC]	3/18/2013	No

**Change Details**

Save To File < 1 to 1 of 1 >								
Version	Table	Identifying Info	Column/Field	Old Value	New Value	User Name	Date Changed	Reviewed
9	DeficiencyResponseTracker	<a href="#">Responded To: 229,7208; Source Trust [OC]</a>	TrackedDecencies			wberrioz	3/18/2013	No

**Updated Deficiency Tab – Standard Deficiencies Grid**

On the Deficiency Tab, the grid has also been updated with the “Pending” column that will display the date the deficiency was responded to. The Pending dates in this section will also be removed once the new information has been reviewed.

Standard Deficiencies									
Save To File < 1 to 3 of 3 >									
Deficiency Code	Description	Deficiency Date	Notification Date	Date Closed	Source	Status	Pending	Last Edit	Last Editor
128	No Medical Documents Provided	3/18/2013	none	none	OC	Accepted		3/18/2013	wberrioz
229	Exposure is all Post 1982	3/18/2013	none	none	OC	Accepted	3/18/2013	3/18/2013	wberrioz
7208	Litigation Page Failure to Elect Jurisdiction	3/18/2013	none	none	OC	Accepted	3/18/2013	3/18/2013	wberrioz

### Updated Reports – Deficiency Reports

In the Reports section, the Deficiency Report will now include the Response Submitted dates for the deficiencies which the firm has responded to.

*Review Deficient Report*

Deficiency Detail Report						
Owens Corning/Fibreboard Asbestos Personal Injury Trust (OC)						
Attorney	Claim Number	Last Name	First Name	SSN	Paperwork	Status
Smith, Robert R						
	11154405	Anderson	William	*****9999	No	Review Deficient
		228: Significant or Cumulative Occupational Exposure is Insufficient				[Response Submitted: 03/18/2013]
		128: No Medical Documents Provided				[Response Submitted: 03/18/2013]
	11154403	johnson	john	*****0000	Yes	Review Deficient
		229: Exposure is all Post 1982				[Response Submitted: 03/18/2013]
		128: No Medical Documents Provided				[Response Submitted: 03/18/2013]

### Updated Notifications – Deficiency Reports

The Notifications reports for Review Deficiency and Release Deficiency have been updated to include the “Response Submitted” date for any deficiencies that were responded to by the law firm.

- **Review and Release Deficiencies** – When viewing or printing the reports in the Notifications section, the “Response Submitted” date will be displayed next to each review deficiency code that the law firm responded to.

<i>List of Deficiencies for</i>		
Firm: Acme Law	Attorney: Robert R Smith	
As of: 3/18/2013	March 18, 2013	
Claim #	Name	SSN
11154403	johnson, john P	*****0000
	128 - No Medical Documents Provided	
	229 - Exposure is all Post 1982	[Response Submitted: 03/18/2013]
	7208 - Litigation Page Failure to Elect Jurisdiction	[Response Submitted: 03/18/2013]
11154405	smoth, john F	*****9999
	128 - No Medical Documents Provided	[Response Submitted: 03/18/2013]
	228 - Significant or Cumulative Occupational Exposure is Insufficient	[Response Submitted: 03/18/2013]
Total: 2 Claim(s)		

<i>List of Deficiencies for</i>		
Firm: Acme Law		Attorney: Robert R Smith --
<i>As of: 3/19/2013</i>		<i>March 19, 2013</i>
<i>Claim #</i>	<i>Name</i>	<i>SSN</i>
11025747	Santos, Juan T	*****7647
	R07 - Incomplete Release Uploaded	
	R16 - Notary not complete or missing information	[Response Submitted: 03/19/2013]
11131236	Baun, Robert T	*****5043
	R05 - No Death Certificate	
	R22 - Personal representative is deceased	[Response Submitted: 03/19/2013]
Total: 2 Claim(s)		