

## Trust Online Enhancements

The following are enhancements to Trust Online that took place on **Wednesday, September 24<sup>th</sup>**:

### Updated FIFO – Sufficient For Review Concept:

Trust Online has been updated for FIFO ordering purposes to better mirror the intent of the Trusts' TDP's. Pursuant to Section 5.1(a)(1) of the TDP's, the "Trust[s] shall order claims that are sufficiently complete to be reviewed for processing purposes on a FIFO basis". "Sufficiently complete to be reviewed" claims are those claims that are initially received with no deficiencies or have cleared all of their intake deficiencies.

All claims in the initial review queue will be reordered based on this recent update. The following scenarios describe how claims in the Review Queue will be affected:

1. A claim submitted with no deficiencies will be given a FIFO ordered in the Review Queue based on the date the claim was received.
2. A claim submitted with intake deficiencies will be given a FIFO ordered in the Review Queue based on the date the last intake deficiency was cleared.
3. An exception to the above rules is made for claims that clear all their intake deficiencies within 14 days of submission. For these claims, their FIFO order in the Review Queue will be based on the date the claim was received.

### Updated SOE Exposure:

The Trusts no longer require checking the '*None of the above*' check box when entering a description in the **Significant Occupational Exposure** section. See image below.

**5. Significant Occupational Exposure** If your occupation does not appear on the list of Presumptive SOE Occupations Ratings (available at [www.usgasbestostrust.com](http://www.usgasbestostrust.com)), please advance directly to question 6. If it does appear on the list, indicate the circumstances of exposure to asbestos products or activities (check all applicable):

Claimant handled raw asbestos fibers on a regular basis  Yes  No  Unspecified

Claimant fabricated asbestos-containing products such that the claimant in the fabrication process was exposed on a regular basis to raw asbestos fibers  Yes  No  Unspecified

Claimant altered, repaired or otherwise worked with an asbestos-containing product such that the claimant was exposed on a regular basis to asbestos fibers  Yes  No  Unspecified

Claimant was employed in an industry or occupation such that the claimant worked on a regular basis in close proximity to workers who did one or more of the above three activities  Yes  No  Unspecified

None of the above  Yes  No  Unspecified

**6. Significant Occupational Exposure** If the claimant's occupation does not appear on the list of Presumptive SOE Occupations Ratings, or "None of the above" was checked in question 5 above, provide a description of how the claimant was exposed to asbestos.

Worked as ...

Note: When linking the claim across several Trusts, this field will go across to the exposure description on the linked claims.

### New Comments Field on Finish Page:

Trust Online has been updated to include a new **Comments** field for law firms. The purpose of this field is to allow firms to enter additional information to the Claim Form for the Facility to view. This includes any comments submitted with the initial claim as well as edits to the existing claims. As an example, if you are responding to a deficiency, this is a field you can enter comments that you are responding to a specific deficiency.

The screenshot shows a web form titled "Finish Claim". At the top left, there is a "Comments:" label next to a large, empty text input area. Below the text area, there is a paragraph of text explaining the implications of linking claims: "If you intend to submit this information to multiple Trusts, please check the appropriate boxes below. This will link the claims. Updates to this claim will be automatically applied to all its linked claims. Claims do not have to be linked but doing so will allow updates and review decisions to be applied to all linked claims. Claims can be unlinked at any time. However, once claims are unlinked, they can not be re-linked in the future and all future responses must be submitted separately. In addition, review decisions will no longer be carried over between unlinked claims." Below this text are three checkboxes labeled "B&W", "OC", and "FB". At the bottom of the form, there are three buttons: "Submit Claim", "Cancel", and "Save Draft".

### Critical Alert for Web Service and Bulk Upload Users:

The R25 release contains a change to the WSDLs for all trusts that will impact web service and bulk upload users. To support firm comments through web services, this new field was added:

Added to (xs:schema)

```
<xs:simpleType name="firmcommentmultilinetext"
xmlns:xs="http://www.w3.org/2001/XMLSchema"><xs:restriction
base="xs:string"><xs:maxLength value="255" /></xs:restriction></xs:simpleType>
```

Added to (xs:schema/xs:complexType name="injured"/xs:sequence)

```
<xs:element name="firmcomment" type="to:firmcommentmultilinetext" minOccurs="0"
maxOccurs="1" xmlns:xs="http://www.w3.org/2001/XMLSchema" />
```

There is also a new parameter (firmComment) that can be supplied when adding a document through document.asmx/DocumentAdd.

A new bulk upload tool will be available from the facility immediately following the R25 release.